



Founded in 2003, Aria Telecom Solutions (P) Ltd. has grown to become a leader in the voice processing industry, now located in New Delhi. ARIA is the original designer and developer of PC-based voice processing systems. The feature-rich, stable software is designed to run on commercially available PC's and voice processing cards. ARIA can provide your company with the software and hardware to convert existing PC's into efficient Voice Logger and Interactive Voice Response (IVR) systems as well as help you decide on a new PC-based telephony solution for your organization.

With our dedication, innovation and prompt after sale support today Aria became a synonymous of Voice Logger in India. With the foundation of the company we started with small multimedia based voice logger and today you name a feature we will have in our voice logger and there is a feature in our list its work.

We provide Voice Logger in all possible mode like PC based, Embedded & Recording phone.

We also provide auto logger a combination of Voice logger and IVR which automatically answer a call and record it silently specially used for investigating agencies



# ARIA CCS vMail (PC based Voice Mail)

## Aria CCS vMail: Application Overview

CCS vMail is developed on Intel Dialogic hardware which most renowned CTI board in the world , available for MS Windows based software. It operates as an auto attendant, voice mail, paging, call out, voice to email, and SMS alerts on mobile on demand system, all in one package.

The CCS vMail package is used by many industries such as voice mail service bureaus, radio paging companies, news service bureaus, hospitals, hotels, politicians, real estate agencies, trucking companies, and more. The first version of the software went operational in 2004. It is the most reliable voice mail software in the industry.

It seamlessly integrates with most of the PBX's and Central Office Switches. Switches supported include: Nortel Meridian Option 11C, Avaya 8700, Siemens, Alcatel-Lucent, Fujitsu, Toshiba, Nokia, Ericsson, NEC, Cisco Call Manager, Nextone, Quintum, IP-PBX, and Harris 20/20.

The package is used to answer telephone calls by playing your company's main greeting and then allowing the caller to press a key and be directed to an extension. If the extension is busy or no answer, gives the caller the option to leave a message. It then turns on the message waiting light on the phone set.

The subscriber may read his messages by calling the system and entering his pass code. For every message the subscriber has the option to to go to next message , delete message , listen again and get the caller Id, date, and time of the message. The subscriber may record his own personal greeting and name. CCS vMail plays the personal greeting message before recording a message.

The CCS vMail supports multi languages. The standard languages are English

The CCS vMail software is extremely versatile and customizable. It may be customized to suit all of your operational needs, and should your users be familiar with another call processing system, it may be customized to look and function like that system.

Optional Features:

- Voice file will be delivered to person mailbox
- SMS alerts for new messages
- Call on mobile for new message

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